

“Mastercard Fortress Double 11 Offer” Terms and Conditions

This Promotion Offer is only applicable to a cardholder (“Cardholder”) holding a valid Mainland China, Hong Kong or Macau Mastercard card (“Eligible Mastercard”). An “Eligible Transaction” occurs when a Cardholder makes a transaction through Fortress online store on Web or Mobile App (“Fortress online store”) and uses his/her Eligible Mastercard card to pay for all relevant fares and fees associated with that transaction.

1. Promotion Period: 31 October, 2025 – 16 November, 2025 (time refers to Hong Kong time).
2. Cardholders are required to make a single net transaction of HKD1,500 or above with the Eligible Card at Fortress online store and successfully select the “Mastercard Fortress Double 11 Offer” option under Promotion Offer to enjoy HKD80 instant discount. The instant discount will be applied automatically and shown on the Order Summary on the payment page on Fortress online store.
3. Cardholders are required to complete the payment with a valid Mainland China, Hong Kong or Macau Mastercard card to enjoy the offer.
4. If cardholder settles part of the order amount by redeeming MoneyBack points or by eVoucher at Fortress online store, the net transaction value refers to the order amount after deduction of the relevant amount, that is settled with Eligible Mastercard and it has to be of HKD1,500 or above to enjoy this offer.
5. Weekly quota within the promotion period is as shown below, the total quota within the whole promotion period is 1,600. Quota will be refreshed at 10:00 daily (time refers to Hong Kong time):

Day	Time (10:00 至 23:59 Daily)	Quotas
1	31 October, 2025	90
2	1 November, 2025	90
3	2 November, 2025	90
4	3 November, 2025	90
5	4 November, 2025	90
6	5 November, 2025	90
7	6 November, 2025	90
8	7 November, 2025	100
9	8 November, 2025	100
10	9 November, 2025	100
11	10 November, 2025	100
12	11 November, 2025	100
13	12 November, 2025	100
14	13 November, 2025	100

15	14 November, 2025	90
16	15 November, 2025	90
17	16 November, 2025	90

6. If the cardholder fails to select the “Mastercard Fortress Double 11 Offer” option under Promotion Offer as specified for whatever reasons, the offer will not be applied and shall not be reimbursed afterwards.
7. Quota of the offer is limited and only available while the quota lasts on a first-come-first-served basis with no further notice. Upon the quota is reached, “Quota Full” message shall be displayed upon selecting the “Mastercard Fortress Double 11 Offer” option under Promotion Offer as specified.
8. This promotion is not applicable to transactions made in Fortress’s physical stores and transactions made with mobile payment or e-wallet payment at Fortress online store.
9. Each cardholder can only enjoy the offer once on each promotion day; The maximum instant discount for each Eligible Transaction is HKD80.
10. This Offer cannot be used in conjunction with any other offer, unless otherwise specified.
11. The following types of transactions are not Eligible Transactions for the purpose of this Promotion: Cash vouchers, phone card/ pre-paid phone card, pre-paid card and other service items (including but not limited to bill payment, delivery fee or installation charge).
12. This Offer cannot be exchanged for cash/service, other products or discounts and is not transferable.
13. Fortress and Mastercard Asia/Pacific (Hong Kong) Limited reserve the right to amend these Terms and Conditions as well as to vary or terminate the Offer at any time without prior notice.
14. In case of any dispute, the decision of Fortress and Mastercard Asia/Pacific (Hong Kong) Limited shall be final and binding.
15. The Offer is only applicable to Cardholders whose Eligible Mastercard accounts are determined at the sole discretion of the Bank to be in good standing and remain valid and not in default during the relevant Promotion Period.
16. Any fraud and/or abuse of the Offer by any person (as determined by Fortress and Mastercard Asia/Pacific (Hong Kong) Limited at their sole discretion) will result in forfeiture of the person’s eligibility to the Offer. Fortress and Mastercard Asia/Pacific (Hong Kong) Limited reserve the right to deduct the value of any Offer redeemed inappropriately to a Cardholder directly from any of the Cardholder’s Eligible Mastercard without prior notice and/or take legal action in such instances to recover any outstanding amounts.
17. In case of any discrepancy between the Chinese and English versions of the terms and conditions herein, the English version shall prevail.